



**NEW YORK CITY DEPARTMENT OF  
HEALTH AND MENTAL HYGIENE**

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Commissioner

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**PT Wellness Advocates Posting (thru Winston Temps)**

The Non-fatal Overdose Response System (NORS) is a new initiative providing 24/7 support to individuals transported to hospital emergency departments (EDs) following a non-fatal overdose. The Wellness Advocate will visit patients in the ED to provide immediate support and overdose prevention training following an overdose event and link patients with team members for ongoing support and linkage to care.

Under the supervision of the Wellness Advocate Supervisor, the Wellness Advocate will:

- During contracted hours, be on-call to respond to alerts that a patient has been transported to a hospital ED following a non-fatal overdose and has agreed to be contacted
- After meeting the patient at the ED, use her/his lived experience with substance use to provide support to patients
- Introduce the NORS program to patients and obtain consent to provide follow up services
- Conduct overdose prevention trainings with patients in the ED and their friends/family as requested and provide naloxone
- Work collaboratively with ED staff
- Maintain detailed records of patient contacts
- Collect, report and review program data to assess program performance
- Attend bi-weekly supervision meetings
- Work collaboratively with other NORS team members and perform other duties as assigned

**Required Skills and Experience:**

- Strong communication and organization skills
- Demonstrated ability to work effectively with culturally diverse populations
- Certified Peer Recovery Advocate (CRPA) or commensurate experience of at least two years in the human service field
- Familiarity and openness to the principles of harm reduction
- Familiarity and openness to a range of drug treatment modalities including medication assisted treatment
- Willingness to travel within the five boroughs
- Ability to work effectively as part of a team
- Basic computer skills
- Experience working with clients in human service field
- High-School Diploma or equivalent required

**Work Schedule:**

There are three shifts: (Must also be available for program training and supervision)  
Monday-Friday (alternating days) 7pm-7am  
Saturday-Sunday 7am-7pm, 7pm-7am

**Salary:**

Compensation for this position is as follows:  
\$10/hr when On-Call, anywhere within one hour of the assigned hospital ED and  
\$30/hr when responding to an ED Call, including travel time to and from ED.

**Application:**

Please send your cover letter (indicate which shift you are applying to) and resume to:

[AlcoholDrugUseBureau@health.nyc.gov](mailto:AlcoholDrugUseBureau@health.nyc.gov)