

NYC Health Home Outreach Peer Educator

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NEW YORK CITY DEPARTMENT OF HEALTH AND MENTAL HYGIENE

Health Home Outreach Peer Educator

Purpose of the Position:

The New York City Department of Health and Mental Hygiene (DOHMH) is hiring part-time Health Home Outreach Peer Educators for a six month pilot program to increase Health Home enrolment in New York City. The Health Home Outreach Peer Educators will be supervised and placed in key high-volume locations frequented by Medicaid Health and Recovery Plan (HARP) beneficiaries at NYC Health + Hospitals (NYC H+H). All peers will receive training in Medicaid managed care, Health and Recovery Plans (HARP), Health Homes, care management and home and community-based services. The pilot will begin on July 1, 2017 and will end on December 31, 2017. The hourly wage is \$14 per hour.

Required Tasks:

- Must successfully complete training on Medicaid managed care, Health and Recovery Plans (HARP), Health Homes, care management and home and community-based services.
- Educate HARP beneficiaries, community members and staff members on the benefits of: Medicaid managed care, Health and Recovery Plans (HARP), Health Homes, care management and home and community-based services.
- Refer interested HARP beneficiaries to a Health Home.
- Conduct outreach and education throughout the five boroughs of New York City (this position will require walking or standing for most of the day).
- Collect and report data on outreach and enrollment.
- Attend weekly supervision with NYC H+H site staff.
- Attend monthly meetings with DOHMH.

Qualification Requirements:

- High school diploma or its educational equivalent.
- Current enrollment or completion of a formalized peer (mental health and/or substance use) training program which meets the training guidelines set forth by the NYS Office of Mental Health and /or the NYS Office of Alcohol and Substance Abuse Services (OASAS).
- One year satisfactory experience working with consumers of mental health and/or substance use services as a peer counselor/specialist, peer advocate or other related title in a health/human services area.
- Current resident of New York City. Able to work 20-25 hours per week.
- Agree to a six month time commitment.

- Able to travel throughout the five boroughs of NYC.
- Has an interest in helping others access mental health and substance use benefits.

Desired Skills:

- Strong verbal and written communication skills.
- Speaks easily with new people and can engage with diverse beneficiaries.
- Bilingual skills (Spanish or Mandarin preferred).

To apply send a resume and cover letter to:

Sharon Niederman

NYC Department of Health & Mental Hygiene

Office of Consumer Affairs

oca@health.nyc.gov

(347) 396-7194

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