



Peer & Consumer Education Specialist

Beacon Health Options is a health improvement company that serves 50 million individuals across all 50 states and the United Kingdom. On behalf of employers, health plans and government agencies, we manage innovative programs and solutions that directly address the challenges our behavioral health care system faces today. A national leader in the fields of mental and emotional well-being, recovery and resilience, employee assistance, and wellness, Beacon Health Options helps people make the difficult life changes needed to be healthier and more productive. Partnering with a network of providers nationwide, Beacon Health Options helps people take important steps in the right direction. We help them live their lives to the fullest potential. Visit www.beaconhealthoptions.com for more information.

ABOUT THE POSITION:

We are currently seeking a dynamic Peer & Consumer Education Specialist to join our team at our office in Manhattan, New York. The purpose of this position is to identify, coordinate and facilitate training opportunities for consumers within New York's Behavioral Health System. This includes: understanding consumer needs, locating key points of contact, coordinating training events, developing appropriate presentation materials, providing supporting documentation and develop reports regarding training. This position will facilitate or engage outside trainers when necessary. In addition to acting as primary liaison to consumer community, this position will work to facilitate peer training, and to identify opportunities for peer involvement with Beacon.

POSITION RESPONSIBILITIES:

- Identify consumer training needs
- Develop consumer training materials
- Manage and schedule consumer trainings
- Track training, access, adoption and certification
- Partner with providers, advocacy organizations, plans and regional staff to help prioritize training needs.
- Synthesize user feedback back into training materials and curriculum and ensure program management is looped in on any issues that are exposed during the training effort
- Solid presentation skills with a demonstrable ability to translate technical jargon and information into consumer-friendly language.

- Work with offsite trainers to coordinate and support their training activities
- Support peer training, peer engagement and peer involvement in the community and within Beacon Health
- Support multiple, simultaneous, and complex projects

POSITION REQUIREMENTS:

- Strong background in training, with a commitment to the behavioral health consumer community.
- Demonstrate the ability to identify consumer needs, consumer communities, and to develop appropriate presentations.
- Experience in Microsoft Word, Outlook, PowerPoint and Excel.
- Ability to be fully committed and engaged within the NY peer network, familiarity with key points for consumer contact and ability to identify educational needs as the result to changes to New York State's redesign of Medicaid.

TO APPLY:

Please visit: WWW.BEACONHEALTHOPTIONS.COM and click on the CAREERS link!

Beacon Health Options is proud to be an Equal Opportunity Employer as well as a Drug Free Work Environment. EOE/M/F/Veterans/Disabled