

NYC Health + Hospitals Peer Counselor Level 3 (4 Positions Available)

Elmhurst Hospital Center's Ambulatory Behavioral Health Services is committed to providing comprehensive psychiatric evaluation and psychiatric treatment. The mission of the Meyer Men's Shelter clinic at Wards Island is to, through these evaluations and treatment, improve the individual's mental health, parental functioning, social interactions and, overall, quality of life. The Clinic provides services in a concerned and caring environment which fosters human dignity and growth, alleviates human distress, and promotes optimal functioning in the areas of interpersonal relationships, work and school, and works with each individual to achieve his or her maximal potential.

1. Provide information about self-help and peer group assistance programs.
2. Maintains reference and resource list for aftercare treatment and housing for patients.
3. Assists patients with clarification of issues when the patient may have difficulty relating to the treatment team
4. The peer advocate will when appropriate and in conjunction with the treatment team members use his or her own experiences and consumers experiences to help others better understand and relate to the consumer's needs.
5. Participates in supervision with designated social worker.
6. Co-leads groups and assists in the planning and implementation of groups under the direction of the unit based activity staff or other professional staff.
7. Participates in interdisciplinary treatment planning in supporting the patient's needs, wishes, and offering assistance to the patient in understanding treatment options and directions.
8. Supports social work staff in assisting patients in completion of applications, paperwork etc. in attempting to secure public entitlements.
9. Make entries into the clinical record in regards to groups and group participation.
10. Attends outside peer related meetings in an effort to keep current in issues concerning consumers
11. Assists patients in acquiring knowledge about their rights and responsibilities as patients.
12. Provides consistent and timely follow-through which ensures that all customer requests are addressed in a prompt and courteous manner
13. Makes every attempt to defuse potentially volatile situation
14. Resolves differences in a spirit of cooperation; creates solutions that benefit all parties
15. Able to maintain composure, efficiency and positive customer service oriented manner during periods of peak workload
16. Follows Hospital Standards of Behavior
17. Participates in and supports Breakthrough Value Streams and rapid improvement projects.
18. Participates in the TeamSteps Program to improve communication, safety and interdisciplinary teamwork.

Qualifications:

- Four Year High School Degree or equivalent.
- Training in Peer Advocacy Organization training program, completed within three years of hire
- Basic computer skills

- Excellent written and oral communication skills. Multi-lingual preferred.
- NYS Peer Specialist Certification preferred

Hours: M-W, F: 9:00-5:00, Th: noon-8:00

Parking available.

Please apply online at <https://employment.nychhc.org/welcome.html>

Enter Job ID: 38514

Contact Information:

Tyrone Rodman
Associate Director
Department of Psychiatry
Phone (718)334-3346
Fax (718)334-3557
Email: rodmant1@nychhc.org