

## Position: Behavioral Health Connectors

### Program Background

**Funded by:** The Fund for Public Health in New York City

The Fund for Public Health in New York City, (FPHNYC) is a 501(c)3 non-profit organization that is dedicated to the advancement of the health and well-being of all New Yorkers. To this end, in partnership with the New York City Department of Health and Mental Hygiene (DOHMH), FPHNYC incubates innovative public health initiatives implemented by DOHMH to advance community health throughout the city. It facilitates partnerships, often new and unconventional, between government and the private sector to develop, test, and launch new initiatives. These collaborations speed the execution of demonstration projects, effect expansion of successful pilot programs, and support rapid implementation to meet the public health needs of individuals, families, and communities across New York City.

**Led by:** The Division of Mental Hygiene at the New York City Department of Health and Mental Hygiene (DOHMH)

**Main Purpose:** Help those who are eligible to learn about and sign up for a health insurance plan that is designed to coordinate services for physical health, mental health, and substance use and in addition, to connect people to a Care Coordination network called a “Health Home” when appropriate.

### The Position

**Location:** Behavioral Health Connectors will be based at the DOHMH East Harlem Neighborhood Health Action Center but will be working in both East and Central Harlem (This position will require walking or standing for long periods).

**Time Commitment** 20 hours a week with flexibility to work evening and weekend shifts as needed. Note: This position is temporary, as this project is funded for a period of 8 months.

**Compensation:** Approximately \$17.00/hour

### Duties and Responsibilities

1. Complete Health Home consent forms for interested individuals who receive Medicaid
2. Conduct outreach to engage people in East and Central Harlem
3. Keep track of the information and records related to the outreach and enrollment activities you do
4. Teach members of the community and at the program about the benefits of: Medicaid managed care, Health and Recovery Plans (HARP), Health Homes, care management and home and community-based services.

### Collaboration with other staff

1. Participate in scheduled meetings with DOHMH and staff from the Care Management Agency.
2. Join staff at community events hosted by the East Harlem Health Action Center to promote HARP, Health Homes, and HCBS.

### Support and training to be received

Full training on the enrollment process will help Connectors to reach the target of 50 members becoming enrolled. This will include:

1. Training on data collection and Health Home enrollment process will be offered by the selected care management agency.
2. DOHMH training on Medicaid managed care, Health and Recovery Plans (HARP), Health Homes, care management and Home and Community-Based Services (HCBS)
3. Weekly supervision with site staff.

## Qualifications

### Minimum requirements

1. Education: a high school diploma or its educational equivalent
2. Current resident of New York City
3. Able to travel throughout Harlem. Familiarity with East and Central Harlem neighborhoods
4. Ability to work independently and as part of a team (there will be other employees in a similar role)

### Preferred qualifications

1. Prior work experience in any or all of the following areas:
  - Human services
  - Advocacy
  - Counseling or support
  - Community outreach and engagement
  - Marketing or business strategies
2. Demonstrated proficiency in using Microsoft Word and Excel in an academic and/or employment setting.
3. Bilingual (Spanish or Mandarin preferred).

### Relevant Skills and Interests

1. Interest in or passion for helping others access mental health and substance use services.
2. Cultural humility in engaging with people of Black, Latino and Asian background
3. Willing to collaborate with diverse staff in a community setting.
4. Able to speak easily with new people and to engage with diverse groups

**\*Community Health Workers and Peer Specialists are encouraged to apply**

## How to Apply

**Email:** [publichealthjobs@fphnyc.org](mailto:publichealthjobs@fphnyc.org)

In the subject line, write: **Behavioral Health Connector \_your name'**

### Attach:

1. Resume
2. Cover Letter describing how your experience relates to this position

*The Fund for Public Health in New York City is an Equal Opportunity Employer and encourages a diverse pool of candidates to apply*