

## **Behavioral Health Connector, Harlem Behavioral Health Connection Project**

The Fund for Public Health in New York City (FPHNYC) is a 501(c)3 non-profit organization that is dedicated to the advancement of the health and well-being of all New Yorkers. To this end, in partnership with the New York City Department of Health and Mental Hygiene (DOHMH), FPHNYC incubates innovative public health initiatives implemented by DOHMH to advance community health throughout the city. It facilitates partnerships, often new and unconventional, between government and the private sector to develop, test, and launch new initiatives. These collaborations speed the execution of demonstration projects, effect expansion of successful pilot programs, and support rapid implementation to meet the public health needs of individuals, families, and communities across New York City.

### **PROGRAM OVERVIEW**

**Funded by:** The Fund for Public Health in New York City.

**Led by:** The Division of Mental Hygiene at the New York City Department of Health and Mental Hygiene (DOHMH).

**Main Purpose:** To connect those who are eligible to a Care Coordination network called a “Health Home” when appropriate. To help those who are eligible to sign up for a health insurance plan that is designed to coordinate services for physical health, mental health, and substance use.

### **POSITION OVERVIEW**

This position is an exciting opportunity dedicated to increasing access to care and improving quality of life. We are seeking several dynamic advocates to support and motivate individuals in their long-term recovery by connecting them to care.

#### **Support and training you will receive:**

Ongoing training and support will be provided to Connectors to enroll potential beneficiaries. This will include:

- Training on data collection and on the Health Home enrollment process offered by the selected care management agency
- DOHMH training on Medicaid Managed Care, Health and Recovery Plans (HARP), Health Homes, care management and Home and Community-Based Services (HCBS)
- Professional networking opportunities with City and civic leaders
- Experience working with City government and with NYC nonprofit organizations
- Weekly supervision with site staff

**Location:** Behavioral Health Connectors will be based at the DOHMH East Harlem Neighborhood Health Action Center, and will be working in both East and Central Harlem.

**Time Commitment:** 20 hours a week; Connectors should have the flexibility to work evening and/or weekend shifts when required

**Note:** This position is temporary, as this project is funded for a period of 8 months.

## **RESPONSIBILITIES**

### **Duties and Responsibilities:**

- Complete Health Home consent forms for individuals who are interested and receive Medicaid
- Conduct outreach to engage people in East and Central Harlem (This position will require walking or standing for long periods)
- Keep track of the information and records related to the outreach and enrollment activities you do
- Inform members of the community and at the program about the benefits of: Medicaid Managed Care, Health and Recovery Plans (HARP), Health Homes, care management and Home and Community-Based Services (HCBS)

### **Collaboration with other staff**

- Participate in scheduled meetings with DOHMH and staff from the care management agency
- Join staff at community events hosted by the East Harlem Health Action Center to promote HARP, Health Homes, and HCBS

## **QUALIFICATIONS**

### **Minimum requirements**

- High School diploma or its educational equivalent
- Current resident of New York City
- Familiarity with East and Central Harlem neighborhoods
- Willingness to travel throughout Harlem
- Ability to work independently and as part of a team (there will be other employees in a similar role)

### **Preferred qualifications:**

- Prior work experience in any or all of the following areas:
  - Human Services
  - Advocacy
  - Counseling or support
  - Community outreach and engagement
  - Marketing or business strategies
- Demonstrated proficiency in using Microsoft Word and Excel in an academic and/or employment setting
- Bilingual (Spanish or Mandarin preferred)

### **Relevant Skills and Interests**

- Passion for helping others access mental health and substance use services
- An understanding of how race and ethnicity may impact the care people receive
- Experience in engaging with people of Black, Latino and Asian backgrounds
- Willingness to collaborate with diverse staff in a community setting

- Ability to speak easily with new people and to engage with diverse groups
- Skills in active listening and motivation
- Ability to present effective presentations to various groups

\*Community Health Workers and Peer Specialists are encouraged to apply

### **SALARY AND BENEFITS**

#### **Compensation**

- Approximately \$20.00/hour (commensurate with experience)

### **TO APPLY**

To apply, email your resume and a cover letter that explains how your experience relates to this position, to [publichealthjobs@fphnyc.org](mailto:publichealthjobs@fphnyc.org) indicating “**Behavioral Health Connector\_ your name**” in subject line.

*The Fund for Public Health in New York City is an Equal Opportunity Employer and encourages a diverse pool of candidates to apply.*