

[WEBINAR] Quality Measurement in Peer Support: Meaningful Measures for Consumers (and Payers)

Kelly Davis, Mental Health America

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To: Rita Cronise <rmc277@shp.rutgers.edu>;



Quality Measurement in Peer Support: Meaningful Measures for Consumers (and Payers)

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The expansion of peer support is largely driven by its impact on outcomes. By reducing hospitalizations and emergency department usage and improving self-management of chronic health conditions, it saves money and reduces the use of expensive, high levels of care. Most measures look at service utilization and treatment adherence, but are these the best measures to determine the impact of peer support? Are we examining what is most impactful for people and, importantly, investing and reimbursing for services based on the value that peer specialists produce?

Join MHA for a 60-minute webinar where we'll discuss current behavioral health measures, how we measure the impact of peer support, and the future of measuring and reimbursing for peer support services. Participants in this webinar will explore:

- The current focuses of cost and quality improvement in peer support;
- Different measurement frameworks that match the research with the lived experience of consumers; and
- How we can tie improvements that matter to the individual to reimbursement.

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About the presenters:



Nathaniel Counts, JD is the Associate Vice President of Policy at Mental Health America. Nathaniel works on innovative federal and state policy solutions for problems in behavioral health. In particular, he focuses on issues in incentive alignment and sustainable financing in behavioral health care, as well as issues in population health. Nathaniel is an expert member of the Forum on Promoting Children's Cognitive, Affective, and Behavioral Health at the National Academies of Science, Engineering, and Medicine, and he serves on the Board of Directors for the One Circle Foundation, CHADD (Children and Adults with ADD), and the Flawless Foundation. Nathaniel received his J.D. cum laude from Harvard Law School, where he was a Petrie-Flom Center for Health Law Policy Student Fellow, and his B.A. in biology from Johns Hopkins. His most recent publication was "Promoting Mental Health and Well-Being in Public Health Law and Practice" in the Journal of Law, Medicine & Ethics.



Kelly Davis is the Director of Peer Advocacy, Supports, and Services at Mental Health America (MHA) where she works to promote the expansion of peer support throughout health care. She also leads MHA's Collegiate Mental Health Innovation Council, which is dedicated to highlighting and expanding student-led programs that fill gaps in traditional services and supports on campus. Kelly is passionate about empowerment, civil rights, positive psychology, peer support, and trauma-informed care. She is a member of the Well Being Trust advisory council and the Doors to Wellbeing National Youth Advisory Council, in addition to serving on the Board of Directors of The Support Network.

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