

# Free Webinar: 911 Diversion in Broome County- From Concept- Implementation-Results-Improvements

CNY Region Information on behalf of Smith, Garrett (OMH)

Wed 7/31/2019 9:31 AM

To: CNY-REGION-INFORMATION@LISTSERV.OMH.NY.GOV <CNY-REGION-INFORMATION@LISTSERV.OMH.NY.GOV>;

Please see message below regarding a webinar on Broome County's 911 Diversion program. Please share with your networks!

Thanks!!

Garrett Smith

---

**From:** DCJS Office of Public Safety <[DCJSNews@ny.gov](mailto:DCJSNews@ny.gov)>

**Sent:** Monday, July 29, 2019 7:11 AM

**To:** Meehan, Rana M (OMH) <[Rana.Meehan@omh.ny.gov](mailto:Rana.Meehan@omh.ny.gov)>

**Subject:** 911 Diversion in Broome County- From Concept- Implementation-Results- Improvements

View this email in a [web browser](#).



**Division of Criminal  
Justice Services**

NYS Division of Criminal Justice Services

[dcjscontact@ny.gov](mailto:dcjscontact@ny.gov)

July 29, 2019

# 911 Diversion in Broome County- From Concept- Implementation-Results- Improvements

## Free Webinar

THIS MESSAGE IS SENT ON BEHALF OF THE NYS OFFICE OF MENTAL HEALTH, DIVISION OF FORENSIC SERVICES.

***PLEASE SEE ATTACHED REGISTRATION FORM THAT WAS NOT INCLUDED IN THE ORIGINAL EMAIL.***

The New York State Office of Mental Health, Division of Forensic Services is pleased to offer a free webinar designed to assist communities in creating a 911 diversion program. Hear from Michael Hatch from Broome County and how they are transforming their 911 system to provide a better service for people in crisis while keeping patrols available.

The course will cover multiple topics, including:

### 911 Diversion

- What is It?
- Workflow
- Risk Assessment

### Planning

- Identifying Stakeholders
- Budgeting
- Training Curriculum Creation
- Policy Modifications

### Implementation

- Training Roll Out

- 911 Staff
- Crisis Call taker staff
  - Lessons Learned
- Go-Live
- Results after one year
- Improving the Process

Michael Hatch is the CIT Coordinator for Broome County, N.Y. His law enforcement career spanned 23 years retiring in 2016 as a Lieutenant with the Johnson City Police Department in Broome County, NY. He has experience in small village, rural, and urban law enforcement agencies, and served in many capacities including grant writing, field training, community policing, and hostage negotiation. Hatch has been a general topics police instructor since 1996 and an instructor evaluator for many years. He holds many specialty instructor certifications including CIT Instructor, CIT Coordinator, Firearms, SFST's, Radar/Lidar, and Police Mental Health. Mike is also a past Director of the Southern Tier Law Enforcement Academy, as well as a former president and vice president of several police unions.

Serving Broome County, NY as the Crisis Intervention Team Coordinator working for the Mental Health Association of the Southern Tier has been some of the most rewarding work Mike has been a part of. Building new partnerships and networking across the country, while also relying on past relationships, Mike collaborated with many stakeholders as Broome County created their own 911 Crisis Call Diversion program. Mike also teaches CIT classes, Mental Health 1<sup>st</sup>

Aid for Public Safety & Adult, in addition to other Mental Health and Wellness topics throughout the region to many 1st responders and community service providers.

Mike is also an Adjunct Criminal Justice Instructor at SUNY Broome, he serves on the Board of Directors for Fairview Recovery Services, and the Broome County Community Services Board. He has done consulting work for the Mental Health Association of New York State, and the New York State Office of Mental Health. Mike holds an Associate's Degree in Criminal Justice from Corning Community College, a Bachelor's Degree in Criminal Justice from Keuka College, and recently received his Master's Degree in Public Administration with a Certificate in non-profit management from Binghamton University.

**The webinar will be held Friday, September 27, 2019 from 1pm to 2 pm.**

**Pre-Registration is required.** All interested parties must register using the registration form found at the bottom of this email.

JOIN WEBEX MEETING

<https://meetny.webex.com/meetny/j.php?MTID=m93cea55d13ff797705a232be333b1999>

Meeting number (access code): 641 000 407 Host key: 118540 Meeting password: RAHfaY5d

JOIN BY PHONE

1-844-633-8697 US Toll Free

Tap here to call (mobile phones only, hosts not supported): [tel:1-844-633-8697,,\\*01\\*641000407%23%23\\*01\\*](tel:1-844-633-8697,,*01*641000407%23%23*01*)

1-518-549-0500 Local

Tap here to call (mobile phones only, hosts not supported): [tel:%2B1-518-549-0500,,\\*01\\*641000407%23%23\\*01\\*](tel:%2B1-518-549-0500,,*01*641000407%23%23*01*)

Toll-free dialing restrictions:

[https://www.webex.com/pdf/tollfree\\_restrictions.pdf](https://www.webex.com/pdf/tollfree_restrictions.pdf)

Can't join the meeting? Contact support here:

<https://meetny.webex.com/meetny/mc>

If you have any questions about the training, please contact Rana Meehan by email at [rana.meehan@omh.ny.gov](mailto:rana.meehan@omh.ny.gov) or by telephone at (518) 549-2142.

[911 Diversion Webinar Registration Form.pdf](#)

###

**This message was sent by NYS Division of Criminal Justice Services criminal justice e-mail directory DCJS Contact.** If you would like to update your information, enroll another user or discontinue receiving emails from DCJS Contact altogether, please [manage your preferences or unsubscribe](#).

This is a message from NYS Division of Criminal Justice Services

Copyright © 2019 New York State. All rights reserved. | [Our Privacy Policy](#)

**IMPORTANT NOTICE:**

This e-mail is meant only for the use of the intended recipient. It may contain confidential information which is legally privileged or otherwise protected by law. If you received this e-mail in error or from someone who was not authorized to send it to you, you are strictly prohibited from reviewing, using, disseminating, distributing or copying the e-mail. PLEASE NOTIFY US IMMEDIATELY OF THE ERROR BY RETURN E-MAIL AND DELETE THIS MESSAGE FROM YOUR SYSTEM. Thank you for your cooperation.

To unsubscribe from the CNY-REGION-INFORMATION list, send an email to: [listserv@listserv.omh.ny.gov](mailto:listserv@listserv.omh.ny.gov).

Leave the "Subject:" field empty

In the body of the email type: "unsubscribe CNY-REGION-INFORMATION"

Remove any salutation that is in the body of the email.

Send the email