

TRAINING ANNOUNCEMENT

The Western New York Law Enforcement Helpline, dedicated to serving the emergency services community, is pleased to announce the following 2-day course:

Assisting Individuals in Crisis

(Formerly titled “Individual Crisis Intervention & Peer Support”)

Dates: Friday September 20, 2019 & Saturday September 21, 2019
Time: 8:30am-4:30pm both days
Location: Erie County Emergency Services Training & Operations Center (Fire Training Academy)
3359 Broadway
Cheektowaga, New York 14227

This is an International Critical Incident Stress Foundation (ICISF) developed curriculum. Advantages of attending are:

- Participants will learn how to provide individual crisis intervention using proven methods
- Participants will receive a certificate of completion from the ICISF
- Participants will receive continuing education credits from the University of Maryland at Baltimore
- This course is required for persons pursuing the ICISF Certificate of Advanced Training

LEARNING OBJECTIVES

- Understand the natures & definitions of a psychological crisis and psychological crisis intervention
- Understand the resistance, resiliency, recovery continuum
- Understand the nature and definition of critical incident stress management and its role as a continuum of care
- Practice basic crisis communication techniques
- Be familiar with common psychological and behavioral crisis reactions
- Understand the putative and empirically-derived mechanisms of action in psychological crisis intervention
- Practice the SAFER-Revised model of individual psychological crisis intervention
- Understand how the SAFER-Revised model may be altered for suicide intervention
- Understand and discuss the risks of iatrogenic “harm” associated with psychological crisis intervention and will further discuss how to reduce those risks

Presenter: Bonita S. Frazer, MS, CTS, FAAETS is the former Mental Health Emergency Planning Coordinator for Erie County. Through her volunteer work with the American Red Cross, the WNY Stress Reduction Program, and the WNY Law Enforcement Helpline, she has provided crisis intervention and critical incident stress management services to survivors of critical incidents & disasters, and to emergency services personnel who respond to these events. Bonita is a volunteer for the Specialized Medical Assistance Response Team and the Canine Therapy Teams of Western New York. She also is the Board Secretary for the Association of Traumatic Stress Specialists, and serves as the Board President of the WNY Law Enforcement Helpline.

Please do not register if you cannot commit to attending both days in their entirety. Registration is limited to 30 persons and certificates of completion will be given only to those who have completed the training in its entirety.

Questions about registration can be directed to Cheryl Kennedy at 716-864-8101 or via email at clkennedy72@yahoo.com

Questions about the curriculum can be directed to Bonita Frazer at 716-235-7565 or via email at bonitafrazer@yahoo.com

REGISTRATION FORM
Assisting Individuals in Crisis
(Formerly titled “Individual Crisis Intervention & Peer Support”)
Friday September 20, 2019 & Saturday September 21, 2019

Persons who are interested in attending the training must complete the registration form and send the appropriate payment. Please complete a new registration form for each registrant. *All registrants will be notified whether or not they have been accepted into the class.* REGISTRATION CLOSSES ON FRIDAY SEPTEMBER 13, 2019 AT 4:30PM.

Two-Day Course Fee: \$80.00 in US Funds
Lunch will be provided both days.

PAYMENT MUST BE RECEIVED BY THE SEPTEMBER 13TH DEADLINE and can be made by personal check, business check, money order or purchase order payable to the Western New York Law Enforcement Helpline, Inc.

NOTE: This training session is a prerequisite for anyone wishing to take the Advanced Assisting Individuals in Crisis course tentatively scheduled for February, 2020.

Please LEGIBLY PRINT your name *exactly* as you would like it to appear on your certificate of completion, and complete all sections listed below.

Full Name: _____

Agency: _____

Agency Address: _____

City, State, Zip: _____

Daytime Phone: _____

Email: _____

WNY Law Enforcement Helpline Peer: YES NO

Discipline(s):	<input type="checkbox"/> Police	<input type="checkbox"/> Clergy / Chaplaincy
	<input type="checkbox"/> Fire	<input type="checkbox"/> Medical / Hospital
	<input type="checkbox"/> EMT / Paramedic	<input type="checkbox"/> Public Health
	<input type="checkbox"/> Dispatch	<input type="checkbox"/> Mental Health
	<input type="checkbox"/> Corrections	<input type="checkbox"/> Employee Assistance Program
	<input type="checkbox"/> Probation	<input type="checkbox"/> Elementary / Middle / High School
	<input type="checkbox"/> Military	<input type="checkbox"/> College / University
	<input type="checkbox"/> HazMat	<input type="checkbox"/> Other - Please Specify

Please submit the completed form to Cheryl Kennedy via mail or email:

Address: 7118 Michael Road, Orchard Park, New York 14127

Email: clkennedy72@yahoo.com

PLEASE NOTE: If you submit your registration via mail, please email Cheryl Kennedy at clkennedy72@yahoo.com to inform her that your registration(s) will be forthcoming.

Should you need to cancel, please notify Cheryl Kennedy as soon as possible so that we may fill your seat with another registrant.