

Upcoming Peer Support Webinars

Doors to Wellbeing <d2winfo@copelandcenter.com>

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To: rita.cronise@outlook.com <rita.cronise@outlook.com>



Tuesday, March 31, 2020
2PM ET/ 1PM CT/ 12PM MT/ 11AM PT

National Standards for Culturally and Linguistically Appropriate Services (CLAS)

To register: [Click Here](#)

As the United States population continues to diversify, peer specialists must find ways to provide equitable, effective care and services to the culturally and linguistically diverse populations they serve. The Department of Health and Human Services' Office of Minority Health developed the National Standards for Culturally and Linguistically Appropriate Services (CLAS) in Health and Health Care to offer a framework for delivering services that are respectful of and responsive to each person's culture and communication needs. This webinar will introduce the concept of culturally and linguistically appropriate services (CLAS), provide an overview of the National CLAS Standards, share key findings from organizations that have implemented the National CLAS Standards, and provide actionable recommendations for successful implementation of the National CLAS Standards.

Learning Objectives:

- Define culturally and linguistically appropriate services (CLAS)
- Describe the National Standards for Culturally and Linguistically Appropriate Services and discuss examples of successful implementation in healthcare.
- Learn about organizational adoption of the National CLAS Standards as a strategy to advance health equity, improve quality and help eliminate healthcare disparities

Presenter: Godfrey Jacobs, Senior Program Manager, Health Determinants & Disparities Practice, General Dynamics Information Technology
Mr. Jacobs has more than 40 years' experience directing and managing a range of activities, including cultural competence, training and technical assistance, health disparities research, substance abuse and prevention,

program planning and evaluation, curriculum development, and communications research. He is an expert in cultural diversity issues and the needs of ethnic populations. His particular focus is in the areas of cultural competence and health disparities. He currently directs "Think Cultural Health," a project sponsored by the HHS Office of Minority Health (OMH).

Certificates of Participation for 60 Minute Webinar Available

Registration is FREE - but you must register to attend!

[Click Here to Register!](#)

Save the Date:

A Path to Crisis Recovery & Resilience - Helping Rural Communities
Presented By: Dr. Jacque Gray
April 28, 2020 2pm ET/1pm CT/12pm MT/11am PT

Peer-Run Organization Learning Collaborative Webinar Series

Tuesday, March 24, 2020
2PM ET/ 1PM CT/ 12PM MT/ 11AM PT

Staying in Your Lane: Managing Roles and Responsibilities as your Peer-Run Organization Grows

To register: [Click Here](#)

Leaders and emerging leaders of peer-run organizations will gain skills to develop, strengthen, and sustain their mental health organizations. Topics will range from the nuts and bolts of organizing like budgeting, board development, fundraising, and strategic planning as well as other important topics such as conflict resolution, inclusion, and relationship building. We will explore each topic through the lens of what it is to be a peer-run organization.

This is a collaboration is between the five Consumer/Consumer Supporter Technical Assistance Centers: [the National Empowerment Center](#) , [the CAFE TA Center](#) , [NAMI STAR Center](#), [Doors to Wellbeing](#), and [Peerlink](#). Each center will take turns offering webinars geared toward their particular expertise during the series.

Staying in Your Lane: Managing Roles and Responsibilities as your Peer-Run Organization Grows

As peer-run organizations grow, the roles and responsibilities of individuals involved in the organization evolve in complex ways. A new organization with a working board and no paid staff can look and operate very differently from an established organization with multiple programs and a full leadership team on staff. How can you make sure that everyone in your organization understands their role and works cooperatively in support of a shared mission and vision as your organization grows? Join this webinar to find out!

By the end of this webinar, participants will be able to:

- Identify key roles within an effectively run organization in all phases.
- Understand how key roles intersect with each other, and what boundaries should be defined to keep things running smoothly.
- Assess your own organization's stage of development and understand what roles should exist in your organization.

Presented by:

Jeremy Countryman has served as Program Director at The CAFÉ Technical Assistance Center, which supports the development and sustainability of consumer mental health organizations in 14 states across two HHS regions, since 2010. In this capacity, he has worked with peers across multiple states to develop authentic consumer-run organizations that promote recovery and represent the consumer voice.

John Ferrone is a management consultant with over twenty years of experience in helping businesses, organizations and their leaders seize opportunities and overcome challenges. He specializes in assisting organizations to address the tough questions that require answers, and in doing so he helps them define their vision, plan to reach it, and ultimately achieve their potential.

Registration is FREE - but you must register to attend!

[Click Here to Register!](#)

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The Copeland Center, P.O. Box 6471, Brattleboro, VT 05302

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