

Crisis Resources for CNY Region by County

1. Broome County

- Broome County Mental Health Department, www.gobroomecounty.com
 - For COVID-19 updates, <http://www.gobroomecounty.com/hd/coronavirus>
 - BC Suicide Awareness for Everyone (SAFE)
 - Phone: 607-778-1146
 - Address: 601-635 Harry L. Drive Suite 56 Johnson City, NY 13790
- Mental Health Association of the Southern Tier, www.mhast.org
 - Our House Short Term Crisis Respite
 - Phone: 607-771-8888 ext. 350
 - Address: 295 Clinton Street Binghamton, NY 13905
 - Peer Support Warmline
 - Phone: 607-240-7291
- Catholic Charities of Broome County, www.catholiccharitiesbc.org
 - Disaster Case Management
 - Phone: 607-729-9166
- United Health Services, www.nyuhs.org
 - MH Crisis Hotline
 - Phone: 607-762-2302
 - TTY: 1-800-451-0560

2. Cayuga County

- Cayuga County Mental Health Department, <https://www.cayugacounty.us/1271/Crisis>
 - For COVID-19 updates, <https://www.cayugacounty.us/1571/COVID-19-Response-Cayuga-County>
 - Crisis Prevention
 - Phone: 315-251-0600
 - TTY: 877-400-8740
 - Address: 146 North Street Auburn, NY 13021
- Unity House of Cayuga County, Inc., www.unityhouse.com
 - Respite Services
 - Phone: 315-253-6227
 - Address: 56 Grant Street Auburn, NY 13021
- Liberty Resources, www.liberty-resources.org
 - Mobile Crisis/Crisis Line
 - Phone: 315-253-0341
 - Address: 75 Genesee Street Auburn, NY 13021

3. Chenango County

- Chenango County Mental Hygiene Services, <https://www.co.chenango.ny.us/>
 - For COVID-19 updates, <http://www.co.chenango.ny.us/public-health/nursing/virus.php>
 - Crisis Prevention
 - Phone: 607-337-1600
 - Address: 5 Court Street Norwich, NY 13815
- Neighborhood Center, www.neighborhoodctr.org
 - Mobile Crisis Assessment Team (MCAT): Covers Chenango, Delaware, Herkimer, Oneida, Otsego, and Schoharie Counties
 - Phone: 315-732-6228
 - TTY: 844-732-6228

4. Clinton County

- Clinton County Mental Health & Addictions, www.clintoncountygov.com
 - For COVID-19 updates, <https://www.clintoncountygov.com/covid-19/closings>
 - Clinton County Crisis Hotline
 - Phone: 1-866-577-3836
 - TTY: 877-829-1278
 - Address: 130 Arizona Avenue Suite 1500 Plattsburgh, NY 12903
- Behavioral Health Services North, www.bhsn.org
 - Crisis Services
 - Phone: 518-563-8000
 - Address: 2155 State Route 22B Morrisonville, NY 12962

5. Cortland County

- Cortland County Mental Health Department, www.cortland-co.org/433/Mental-Health
 - For COVID-19 updates, <https://www.cortland-co.org/956/Coronavirus>
 - Mental Health Hotline
 - Phone: 607-758-6100
 - Address: 7 Clayton Avenue Cortland, NY 13045
 - Suicide Prevention and Crisis Service
 - Phone: 607-272-1616
- Guthrie Cortland Medical Center, www.guthrie.org/cortland-services
 - County Crisis Line
 - Phone: 607-756-3771
 - Address: 134 Homer Avenue Cortland, NY 13045
- Liberty Resources, www.liberty-resources.org
 - Mobile Crisis
 - Phone: 607-218-6055
 - Address: 149 Main Street Cortland, NY 13045

6. Delaware County

- Delaware County Community Services, www.co.delaware.ny.us
 - For COVID-19 updates, <http://delawarecountypublichealth.com/covid-19/>
 - Adult Clinic
 - Phone: 607-832-5888
 - Address: 1 Hospital Road Walton, NY 13856
- MCAT (See Chenango)

7. Essex County

- Essex County Mental Health Services, www.co.essex.ny.us
 - For COVID-19 updates, <https://www.co.essex.ny.us/wp/>
 - Crisis Intervention Hot Line
 - Phone: 518-873-3670
 - TTY: 1-888-854-3773
 - Address: 7513 Court Street Elizabethtown, NY 12932
- Mental Health Association of Essex County, www.mhainessex.com
 - Mobile Crisis Services and 24hr Hope line
 - Phone: 1-800-440-8074
 - Address: 6096 NYS 9N Westport, NY 12993

8. Franklin County

- Franklin County Community Services,
<https://countyfranklin.digitaltowpath.org:10078/content/Departments/View/33>
 - For COVID-19 updates, <https://countyfranklin.digitaltowpath.org:10078/content/>
- Citizen Advocates, www.citizenadvocates.net
 - Mobile Response Unit/Crisis and Recovery Center
 - Phone: 518-481-8160
 - Address: 15 Fourth Street Malone, NY 12953
 - 24/7 Crisis Hotlines
 - Malone, NY Phone: 518-483-3261
 - Saranac Lake, NY Phone: 518-891-5535
 - Saranac Lake, NY Phone: 518-483-3383

9. Fulton County

- Fulton County Community Services, <https://www.fultoncountyny.gov/community-services-0>
 - For COVID-19 updates, <https://www.fultoncountyny.gov/covid-19>
- St. Mary's Healthcare (also serves Hamilton and Montgomery Counties), www.smha.org
 - Mental Health Hot line
 - Phone: 518-842-9111

10. Hamilton County

- Hamilton County Community Services, www.hamiltoncounty.com
 - For COVID-19 updates, <https://www.hamiltoncounty.com/health-human-services/coronavirus-covid-19>
 - Hot line
 - Phone: 800-533-8443
 - Address: 143 Birch Lane Indian Lake, NY 12842
- St. Mary's Healthcare (See Fulton)

11. Herkimer County

- Herkimer County Mental Health, <https://www.herkimercounty.org/services-and-departments/mental-health.php>
 - For COVID-19 updates, <https://www.herkimercounty.org/bulletin-information.php?id=225>
- MCAT (See Chenango)

12. Jefferson County

- Jefferson County Community Services, <https://co.jefferson.ny.us/departments/CommunityServices>
 - For COVID-19 updates, <https://co.jefferson.ny.us/COVID-19INFORMATION>
- Mental Health Association of Jefferson County, www.mentalhealthjc.org
 - Warmline and Adult Respite Program
 - Phone: 315-788-0970
 - Address: 425 Washington Street Watertown, NY 13601
- Transitional Living Services of Northern New York, www.tlsnny.com
 - Mobile Crisis Services Hot Line
 - Phone: 315-782-2327
- Samaritan Medical Center, www.samaritanhealth.com
 - Hot Line
 - Phone: 315-785-4516

13. Lewis County

- Lewis County Community Services, <https://www.lewiscounty.org/community-services-lgu>
 - For COVID-19 updates, <https://www.lewiscounty.org/departments/public-health/COVID-19-information>
- Transitional Living Services of Northern New York, www.tlsnny.com
 - Crisis Line Services
 - Phone: 315-376-5450 M-F 8am-4:30pm
 - Phone: 315-405-0696 evening hours and weekends

- Address: 7550 South State Street Lowville, NY 13367

14. Madison County

- Madison County Mental Health Department, www.madisoncounty.ny.gov
 - For COVID-19 updates, <https://www.madisoncounty.ny.gov/2479/Coronavirus-COVID-19>
 - Crisis Services
 - Phone: 315-366-2327 and press 1
 - Address: 138 N Court Street Veterans Memorial Building Wampsville, NY 13163-0608
 - Mental Health Crisis Line
 - Phone: 315-366-2215
 - After Hours Phone: 800-721-2215
- Liberty Resources, www.liberty-resources.org
 - Venture House Short Term Crisis Respite Services
 - Phone: 315-280-0384
 - Address: 345 Main Street Oneida, NY 13421

15. Montgomery County

- Montgomery County Mental Health and Addiction Services, <https://www.co.montgomery.ny.us/web/sites/departments/mentalhealth/default.asp>
 - For COVID-19 updates, <https://www.co.montgomery.ny.us/>
- St. Mary's Healthcare (See Fulton)

16. Oneida County

- Oneida County Department of Mental Health, <https://www.ocgov.net/oneida/mentalhealth>
 - For COVID-19 updates, <https://www.ocgov.net/mentalhealth/COVIDResources>
- MCAT (See Chenango)
- Upstate Cerebral Palsy, Inc., www.upstatecp.org
 - MICA Support line
 - Phone: 315-738-1428 ext.236
 - Address: 1427 Genesee Street Utica, NY 13501

17. Onondaga County

- Onondaga County Mental Health Services, <http://www.ongov.net/mentalhealth/>
 - For COVID-19 updates, <http://www.ongov.net/health/coronavirus.html>
- Contact Syracuse, www.contactsyracuse.org
 - Hot Line
 - Phone: 315-251-0600
 - TTY: 877-400-8740

- Access CNY, www.accesscny.org
 - Berkana Short Term Crisis Respite
 - Phone: 315-437-3301
 - Warmline: 315-437-3300
- Liberty Resources, www.liberty-resources.org
 - Short Term Crisis Respite
 - Phone: 315-870-3740
 - Mobile Crisis
 - Phone: 315-251-0800

18. Oswego County

- Oswego County Division of Mental Hygiene, https://www.oswegocounty.com/departments/human_services/mental_hygiene/index.php
 - For COVID-19 updates, https://health.oswegocounty.com/information/2019_novel_coronavirus/index.php
- Oswego Hospital Behavioral, www.oswegohealth.org
 - 24hr Hotline
 - Phone: 315-343-8162
 - Address: 110 W. 6th St., Oswego, NY 13126
- Oswego County Opportunities Inc., www.oco.org
 - Crisis Hotline
 - Phone: 315-342-7618
 - TTY: 1-877-342-7618
- Catholic Charities of Oswego County, www.ccoswego.com
 - Emergency Services
 - Phone: 315-598-3980 ext. 251
- Liberty Resources, www.liberty-resources.org
 - Short Term Crisis Respite
 - Phone: 315-216-4320

19. Otsego County

- Otsego County Mental Health Department, www.otsegocounty.com
 - For COVID-19 updates, https://www.otsegocounty.com/departments/d-m/health_department/covid19.php
 - Crisis Support
 - Phone: 607-433-2343
 - Warm Line
 - Phone: 607-433-1714
 - TTY: 1-800-377-3281

- Bassett Hospital Clinic, www.bassett.org
 - Crisis Support
 - Phone: 607-547-3500
- MCAT (See Chenango)
- Rehabilitation Support Services, Inc., www.rehab.org
 - Regional Warm Line Peer Support
 - Phone: 607-433-0661
 - TTY: 1-800-377-3291

20. St. Lawrence County

- St. Lawrence County Community Services,
<https://www.stlawco.org/Departments/CommunityServices/>
 - For COVID-19 updates, <https://www.stlawco.org/Departments/PublicHealth/>
- Reach Out of St. Lawrence County Inc., www.reachouthotline.org
 - Telephone Crisis intervention and Information & Referral Hotline
 - Phone: 315-265-2422
- Transitional Living Services of Northern New York, www.tlsnny.com
 - Respite Services
 - Phone: 315-393-4610
 - Address: 610 Cedar Street Ogdensburg, NY 13669