



Academy of Peer Services – Virtual Learning Community in collaboration with the NYC Peer and Community Health Worker Workforce Consortium presents:

## Peer Workforce Integration Action Planning and Implementation Series

A four-session series for employers, organizational leaders, supervisors, peer support specialists, non-peer colleagues and allies, or anyone with a role in implementation of peer support in the workforce.



This four-session series on Action Planning and Implementation helps organizations to drive change towards practices that support the integration of the peer workforce. It draws from the ideas presented in the Action Planning and Implementation Guide developed by the NYC Peer and Community Health Worker Workforce Consortium and applies to inclusion of peers in the workforce anywhere. The series offers guidance on the transition from assessing organizational needs to collaboratively developing and implementing a measurable, action plan to address identified areas for development or improvement.

### Session 1: Getting the Conversation Started

This session introduced key concepts of implementation, organizational readiness for change, collective efficacy, and commitment to change. Aviva Cohen, Consortium Coordinator presented resources and tools that can help to guide this process and discuss the critical role of collaboration in producing outcomes and reaching organizational goals. She was joined by Leila Clark, OMH Regional Advocacy Specialist in a conversation about starting communities of practice for the peer workforce.

This session welcomed Curtis Dann-Messier, *the new* [Director of the Consortium](#).

**Broadcast on May 20, 12:00 – 1:30 PM Eastern – [View the Recording](#)**

## **Session 2: Building a Plan**

In this session, Aviva Cohen, Consortium Coordinator, presented guidance and strategies for collaborative planning efforts including ways of increasing the comfort and engagement of those who join in the organization's planning process. It emphasized a strengths-based approach and how an organization-specific action plan can be inclusive of those who are impacted by the plan while including specific, measurable goals that can be met within an agreed upon time frame.

[Curtis Dann-Messier](#) led a discussion about building a plan for the future of the Consortium. During the webinar Curtis sought guidance on his planning efforts from Carrie Shockley, Director of the John F. Kennedy Jr. Institute for Worker Education at the CUNY School of Professional Studies. He also invited participants to contribute ideas to his plan. Whether or not you attended the webinar, he welcomes your recommendations to help shape the strategic plan for the NYC Peer & CHW Workforce Consortium. **Take the survey:** To give Curtis your ideas: [click here](#).

**Broadcast on May 27, 12:00 – 1:30 PM Eastern – [View the Recording](#)**

## **Session 3: Keeping the Action Active**

This next session focused on strategies that can be used to address barriers related to engagement of employees and the sustainability of efforts over time. In it Curtis Dann-Messier and Aviva Cohen discussed ways to re-evaluate and address needs that shift over time and will offer organizational and communication strategies to support sustained engagement. They were joined by guest presenter Ivanna Bond, Chair of the New York City Peer Workforce Coalition.

**Broadcast on June 3, 12:00 – 1:30 PM Eastern – [View the Recording](#)**

## **Session 4: Evaluation of your implementation**

This session discusses methods for evaluating progress towards organizational goals and on applying concepts of Continuous Quality Improvement in the implementation process. It defines and differentiates between measurement of implementation processes and measurement of implementation outcomes. Director, Curtis Dann-Messier kicks off the conversation and is joined by guests Gita Enders, Ivanna Bond, Jeanette Toledo, Helen Skipper, and Todd French who will provide technical assistance to those seeking to implement change in their organizations.

**Broadcast on June 10, 12:00 – 1:30 PM Eastern – [View the Recording](#)**